Sigrid Schafmann 1245 10th Ave. #304 San Francisco CA 94122

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I have been satisfied customer of Sonic Internet & Phone service. Having been an AT&T customer for decades,, I still have one phone line with them to maintain a landline for emergency services. However, ever increasing prices and decreasing service, not to mention at best marginal customer service, I welcomed the opportunity to switch to Sonic as soon as it became available in ny neighborhood. So have many of my friends. I am currently paying approximately \$55 per month for a limited number calls within the 415 area code, only. In order to get caller ID, a service I always had and that was taken away without notice, I would have to pay another \$10 + fees per month. This is hardly worth it.

I plan to change that line to Sonic as well. Not only can I call internationally for free, have caller ID, voice mail and call blocking, an absolute necessity with never ending robocalls and IRS scams, customer service is significantly better over AT&T where I often have to hold for over 30 minutes to then be connected to someone else and put on hold again.

Competition keeps business motivated and prices down.

I urge you give consumers a choice. I would wish the same for cable TV service where Comcast is monopolizing the market with all the associated ills.

Also, PLEASE, put an end to ever increasing robocalls with stollen caller IDs; the do not call list does not work and more of these annoying call come to my limited-minutes cellphone as well.

Thank you.

Sigrid Schafmann